

FBV Law Privacy Policy

Along with our business and internal computer systems, this website is designed to comply with the following national and international legislation with regards to data protection and user privacy:

- UK Data Protection Act 1988 (DPA)
- EU Data Protection Directive 1995 (DPD)
- EU General Data Protection Regulation 2018 (GDPR)

What information is being collected and why?

This website collects and uses personal information for the following reasons:

Site visitation tracking

Like most websites, this site uses Google Analytics (GA) to track user interaction. We use this data to determine the number of people using our site, to better understand how they find and use our web pages and to see their journey through the website.

Although GA records data such as your geographical location, device, internet browser and operating system, none of this information personally identifies you to us. GA also records your computer's IP address which could be used to personally identify you but Google do not grant us access to this. We consider Google to be a third party data processor. GA makes use of cookies, details of which can be found on Google's developer guides.

Disabling cookies on your internet browser will stop GA from tracking any part of your visit to pages within this website.

Contacting us

Should you choose to contact us by phone and/or e-mail, none of the data that you supply will be stored by this website or passed to / be processed by any of the third party data processors.

The personal information you provide may include your name, e-mail address and telephone number as well as other information about yourself to enable us to provide you with a quotation.

When you give us information about another person, you confirm that they have appointed you to act for them and to consent to the processing of their personal data.

How will we use the information about you?

We use the information that you provide for such purposes as:

- To contact you.
- To provide our service to you
- To alert you to updated information and other new services.
- To disclose the information if required by law.

We will only ever use your personal information to respond to quotation requests and enquiries.

Who will it be shared with?

We will never sell, rent or otherwise distribute or make public your personal information.

We will not share your information with any external organisations other than for the above purposes.

Where we store your personal information

By submitting your personal information, you agree to us storing your information offline. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Your Rights

You may exercise your right to have your personal data removed from our records at any time by contacting us at fbv@fbvfamilylaw.co.uk or by the methods explained at the end of this notice.

You have a right to ask for a copy of your information and to correct any inaccuracies.

Links to other websites

Please be aware that we are not responsible for the privacy practices of such other sites. We encourage our users to be aware of this when they leave our site and to read the privacy statements of all websites that collect personally identifiable information.

Contact Details

Françoise Bonnaillie-Valmorin

1 Hind Court,

149 Fleet Street

London EC4A 3DL

Telephone: DX 472 London Chancery Lane or mobile +44 7515 472 944

Email: fbv@fbvfamilylaw.co.uk

Changes to our privacy policy

This privacy policy may change from time to time inline with legislation or industry developments. We will not explicitly inform our clients or website users of these changes. Instead, we recommend that you check this page occasionally for any policy changes.

Last updated: 17th May 2023

Cookies Notice

Our website uses cookies, as almost all websites do, to help provide you with the best experience we can. Cookies are small text files that are placed on your computer or mobile phone when you browse websites.

Our cookies help us:

- Make our website work as you'd expect
- Improve the speed/security of the site
- Continuously improve our website for you
- Make our marketing more efficient (ultimately helping us to offer the service we do at the price we do)

We do not use cookies to:

- Collect any personally identifiable information (without your express permission)
- Collect any sensitive information (without your express permission)
- Pass data to advertising networks
- Pass personally identifiable data to third parties
- Pay sales commissions

You can learn more about all the cookies we use below

Anonymous Visitor Statistics Cookies

We use cookies to compile visitor statistics such as how many people have visited our website, what type of technology they are using (e.g. Mac or Windows which helps to identify when our site isn't working as it should for particular technologies), how long they spend on the site, what page they look at etc. This helps us to continuously improve our website. These so called 'analytics' programs also tell us if, on an anonymous basis, how people reached this site (e.g. from a search engine) and whether they have been here before helping us to put more money into developing our services for you instead of marketing spend.

Granting us permission to use cookies

If the settings on your software that you are using to view this website (your browser) are adjusted to accept cookies we take this, and your continued use of our website, to mean that you are fine with this. Should you wish to remove or not use cookies from our site you can do so.

Turning Cookies Off

You can usually switch cookies off by adjusting your browser settings to stop it from accepting cookies. Doing so however will likely limit the functionality of our's and a large proportion of the world's websites as cookies are a standard part of most modern websites.

General information about data protection may be found here: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr>